



THIRD GENEVA CONFERENCE ON PERSON-CENTERED MEDICINE

Collaboration across Disciplines, Specialties and Programs

May 3 – 4, 2010

L' Auditoire Marcel Jenny, University Hospitals of Geneva

May 5, 2010 (morning)

Executive Board Room, World Health Organization Headquarters

(with simultaneous English, French, and Spanish translation)

Organized by the International Network for Person-centered Medicine (INPCM), the World Medical Association (WMA), the World Organization of Family Doctors (Wonca), and the World Health Organization (WHO), in collaboration with the International Alliance of Patients' Organizations (IAPO), the International Council of Nurses (ICN), the International Federation of Social Workers (IFSW), the International Pharmaceutical Federation (FIP), the Council for International Organizations of Medical Sciences (CIOMS), the World Federation for Mental Health (WFMH), the World Federation of Neurology (WFN), the International Federation of Gynecology and Obstetrics (FIGO), the World Association for Sexual Health (WAS), the World Association for Dynamic Psychiatry (WADP), the International Federation of Medical Students' Associations (IFMSA), the World Federation for Medical Education (WFME), the International Association of Medical Colleges (IAOMC), the European Association for Communication in Health Care (EACH), the European Federation of Associations of Families of People with Mental Illness (EUFAMI), the Ambrosiana University, and the Paul Tournier Association, and with the auspices of the Geneva University Medical School and Hospitals.

CONFERENCE PROGRAM

Organizing Committee J.E. Mezzich (World Psychiatric Association President 2005-2008), J. Snedal (World Medical Association President 2007-2008), C. van Weel (World Organization of Family Doctors President 2007-2010), I. Heath (Royal College of General Practitioners President), M. Botbol (WPA French Member Societies Association President), I. Salloum (WPA Classification Section Chair), and W. van Lerberghe (WHO Health Systems Director).

Conference Participants Physicians and other health professionals and interested persons. INPCM Continuing Professional Development Certificates will be e-mailed to all registered participants. Registration fee: 300 Euros for persons residing in World Bank Group A (High Income) Countries (see list on the Registration Form); 200 Euros for persons from other countries.

Conference Secretariat International: INPCM Secretariat at Int'l Center for Mental Health, Mount Sinai School of Medicine, Fifth Ave & 100 St, Box 1093, New York NY 10029, USA. E: INPCMsecretariat@aol.com, www.personcenteredmedicine.org. Local: WMA Secretariat, Ferney-Voltaire, France, wma@wma.net T: 33-4-5040-7575. WHO Secretariat: pcc_conference@who.int

April 21, 2010

DAY ONE, MONDAY MAY 3, 2010

8:00 – 8:30 am. **Registration and check-in**

8:30 – 9:00 am. **Conference Opening**

- Welcoming words: *Prof. Panteleimon Giannakopoulos (Geneva University Medical School Vice-Dean), Dr. Carissa Etienne (Assistant Director-General, World Health Organization), Dr. Dana Hanson (President, World Medical Association), and the Conference Organizing Committee.*
- Perspectives from the International Network for Person-centered Medicine: *Juan Mezzich (New York)*

Organizational Note for all Symposia: *Unless otherwise noted, each session will have chair and co-chair (responsible for running it, opening with the session's objectives, introducing the speakers, zealous time-keeping, and final comments), three or four presentations (10-15 minutes each, followed by a short clarifying question), ample general discussion time, a 5-minute rapporteur statement, and concluding remarks by the chair and/or co-chair. Each session will focus on what we know and what gaps we have, what we should achieve, and how to do it in different settings.*

9:00 – 10:30 am. **WHO Symposium on Person-centered Medicine and Primary Health Care.**

Chair: *Iona Heath (London)*

- Why measuring person-centered medicine and people centered care is vital?: *Wim Van Lerberghe (WHO, Geneva)*
 - Commenting Panel:
 - General Practitioner's Perspectives: *Jan De Maeseneer (Ghent, Belgium)*
 - Academic Perspectives: *Roy Kallivayalil (Cochin, India)*
 - Patients' Perspectives: *Jo Groves (LAPO, London)*
- Rapporteur: *Luis Salvador-Carulla (Cadiz, Spain)*

10:30 – 11:00 am. **Coffee Break**

11:00 – 12:30 pm **Symposium on Ethics and the Person-centered Approach.**

Chair: *Jon Snaedal (WMA, Reykjavik)*

Co-chair: *George Christodoulou (Athens)*

- Shifting the focus of medicine from disease to the person: *Iona Heath(London)*
 - Ethics and the social determinants of health: *Eugenio Villar (WHO, Geneva)*
 - Developing world's perspectives on ethics and person-centered care: *C.W. Van Staden (Pretoria, South Africa)*
- Rapporteur: *John Cox (Cheltenham, UK)*

12:30 – 1:45 pm. **Lunch (Open)**

1:45 – 3:15 pm. **Symposium on Person-centered Basic Communication Skills.**

Chair: *Chris van Weel (Wonca, Nijmegen, The Netherlands)*

Co-chair: *Wolfgang Rutz (Uppsala)*

- Overview of research on communication skills: *Sandra van Dulmen (Nijmegen, The Netherlands)*
- Best evidence teaching of communication skills: *Evelyn van Weel-Baumgarten (Nijmegen, The Netherlands)*

- Clinical teaching of person-centered interviewing: *Shawn Shea (Keene, NH, USA)*
Rapporteur: *Tom Sensky (London)*

3:15 – 3:45 pm. Coffee Break

3:45 – 5:15 pm. Symposium on Person-centered Clinical Care Activities.

Chair: *Michel Botbol (Paris)*

Co-chair: *Bernard Ruedi (Neuchatel, Switzerland)*

- Person-centered diagnostic assessment: *Ihsan Salloum (Miami)*
- Person-centered treatment planning: *Neal Adams (Berkeley, California)*
- Person-centered therapeutics: *Robert Cloninger (St. Louis)*
- Person-centered clinical services: *Lori J. Heim (Laurinburg, North Carolina, USA)*
Rapporteur: *Claudio Banzato (Campinas, Brazil)*

5:15 - 5:30 pm. Coffee Break

5:30 – 6:30 pm. Panel on Special Initiatives for Person-centered Care

In this Panel, each presentation will take 5 minutes (and optionally could be complemented by a poster) and the rapporteur's summary 5 minutes.

Chair: *Dana W. Hanson (WMA, Fredericton, New Brunswick, Canada)*

Co-chair: *Michel Vallotton (CIOMS, Geneva)*

- International Alliance of Patients' Organizations New Strategic Plan Involving Person-centered Care: *Jo Groves (LAPO, London)*
- INPCM Person-centered Integrative Diagnosis Model and Related Regional and National Developments: *Luis Salvador-Carulla (Cadiz)*
- Ambrosiana University Person Centered Medicine Program: *Giuseppe Brera (Milan)*
- Buckingham University Masters Program on Medicine of the Person: *Andrew Miles (Buckingham, UK)*
- The International Federation of Medical Students' Associations and Person-centered Medicine: *Remco Kruitjof (IFMSA, Geneva)*
- WFMH-INPCM Person-centered Project: *M. Abou-Saleh (London), Helen Millar (Dundee, Scotland)*
- Bulgarian Person-centered Public Health Project: *D. Stoyanov (Sofia, Bulgaria)*
- Person-centered Psychodynamic Project: *M. Schmolke, M. Ammon (WADP, Munich)*
- Person-centered Medicine Information Project: *Levent Kirisci, Jeanine Hayes (Pittsburgh)*
Rapporteur: *Janet Wallcraft (London)*

6:45 pm. Conference Reception for all conference participants

7:30 pm Conference Dinner by invitation

DAY TWO: TUESDAY, MAY 4, 2010

9:00 – 10:15 am. Symposium on the Team Approach in Person-centered Health Care.

Chair: *Jon Snaedal (WMA, Reykjavik)*

Co-chair: *Gottfried Kreutz (Geneva)*

- Physician's perspectives: *Chris van Weel (Wonca, Nijmegen, The Netherlands)*
- Nurse's perspectives: *Tesfamicael Ghebrehivet (ICN, Geneva)*

- Social Worker's perspectives: *Terry Bamford (IFSW, London)*
 - Pharmacist's perspectives: *Michel Buchmann (FIP, Fribourg, Switzerland)*
- Rapporteur: *Janet Wallcraft (London)*

10:15 – 10:30 am. Coffee Break

10:30 – 12:00 noon Symposium on Person-centered Care in the Context of Surgical & Intensive Procedures

Chair: *Chris van Weel (Wonca, Nijmegen, The Netherlands)*
 Co-chair: *Otmar Kloiber (WMA, Ferney-Voltaire, France)*

- Surgeon's perspectives on person-centered care: *Claude LeCoultre (Geneva)*
 - Decision making in prenatal medicine based on personalized data: *Wolfgang Holzgreve (FIGO, Basel, Switzerland)*
 - Geneva University-Mongolia Ulan Bator Hospital's Person-centered Intensive Medical Care Perspectives: *Francoise Cinter (Geneva)*
- Rapporteur: *Tom Senskey (London)*

12:00 – 1:15 pm. Lunch (Open)

1:15 – 2:30 pm. Symposium on Life Cycle and Person-centered Care

Chair: *Ihsan Salloum (Miami)*
 Co-chair: *Sigrid Steffen (EUFAMI, Salzburg)*

- Child-centered Medical Care: *James Appleyard (LAOMC, London)*
 - Old-age Person-centered Care: *Jon Snaedal (WMA, Reykjavik)*
 - Human Development and Person-centered Care: *Michel Botbol (Paris)*
- Rapporteur: *Luis Salvador-Carulla (Cadiz)*

2:30 – 2:45 pm. Coffee Break

2:45 – 4:00 pm. Symposium on Cultural Diversity and Person-centered Health Care.

Chair: *Iona Heath (London)*
 Co-chair: *Roger Montenegro (Buenos Aires)*
 Co-chair: *Yoram Blachar (WMA, Tel Aviv)*

- Culture and Medicine: *Roy Kallivayalil (Cochin, India) and JK Trivedi (Lucknow, India)*
 - Person-centered Care and Economic Deprivation: *Javier Saavedra (Lima)*
 - Person-centered Care and Gender Diversity: *Islene Araujo de Carvalho (WHO, Geneva)*
- Rapporteur: *Hans-Rudolf Pfejfer (Zurich)*

4:00 - 4:45 pm. Conference Summary and Next Steps

4:45 pm. Conference Reception for all conference participants



People-Centred Care in Low and Middle Income Countries

Executive Board Meeting Room, WHO Headquarters.

The concept of person-centered primary care has gained considerable ground in industrialized countries. However, the relevance of these approaches has, as yet, gained little currency in low and middle income countries.

This satellite meeting will show that people-centered service delivery in low and middle income countries is both necessary and feasible. It will thus contribute to identifying priorities and future avenues for fostering person-centered care across the world.

The session will be organized around contributions from the following countries: El Salvador, Malaysia, Rwanda, Tanzania and Thailand, followed by ample discussion.

The rapporteur for this meeting will be Dr. JoAnne Epping-Jordan (Seattle, USA). Simultaneous English, French, and Spanish translation will be provided.

9:00 - 9:20 am. Opening remarks

- Welcoming words from Dr. Carissa Etienne, Assistant Director-General, Health Systems and Services, World Health Organization.
- Welcoming words from Prof. Juan Mezzich, President of the International Network for Person-centered Medicine.

9:20 - 10:20 am. Experience with people-centred care in low and middle income countries (I)

- **Thailand** *Yongyuth Pongsupap (Bangkok)*
- **El Salvador** *Ana Ligia Molina (San Salvador)*
- **Malaysia** *Azman Abu Bakar (Kuala Lumpur)*

10:20 - 10:45 am. Coffee Break

10:45 - 11:45 am. Experience with people-centred care in low and middle income countries (II)

- **Tanzania** *Faridah Mgunda (Dar es Salaam)*
- **Rwanda I** *Yvonne Kayiteshonga (Kigali)*
- **Rwanda II** *Achour Ait Mohand (Kigali)*

11:45 - 12:00 n. Comments on case studies: *Wim Van Lerberghe (WHO, Geneva)*

12:00 - 12:55 pm. Roundtable discussion - future avenues for making healthcare more people-centred in low and middle income countries.

Chair: *Manuel M. Dayrit (Director, Department of Human Resources for Health, World Health Organization)*

- Panelists:
- *Otmar Kloiber (Secretary General, World Medical Association)*
 - *Jitendra Trivedi (Professor of Psychiatry, CSM Medical University, Lucknow, India)*
 - *Salman Rawaf (Professor of Primary Care and Public Health, Imperial College, London)*
 - *Janet Wallcraft (Patient/User Consultant, London)*

12:55 - 13:00 pm. Closure of Meeting



**PRE-CONFERENCE WORK MEETING ON PERSON-CENTERED MEDICINE:
SATURDAY MAY 1 AND SUNDAY MAY 2, 2010**

**Venue: Rooms adjacent to the Marcel Jenny Auditorium, University Hospitals of Geneva,
Rue Micheli du Crest 24, 1205 Geneva, Switzerland.**

SATURDAY MAY 1

- 1:00pm. – 6:00 pm. First Session: Broad Developments on the International Network for Person-centered Medicine (INPCM)**
Chairs: *George Christodoulou, Ihsan Salloum*
Rapporteur: *Werdie van Staden*
- 1:00 pm.** Current INPCM Institutional Overview
Lead: Juan E. Mezzich (15 minutes)
- 2:00 pm.** What is Person-centered Medicine and what is the mission of the INPCM?
Lead: Michel Botbol (15 minutes)
- 3:00 pm.** Developments and proposals on the INPCM Structure
Lead: Juan E. Mezzich (15 minutes)
- 3:45 pm** **Coffee Break**
- 4:00 pm.** Explorations on the concept of and possibilities for an international journal of person-centered medicine
Lead: Andrew Miles (10 minutes)
- 4:30 pm.** Further Development of the INPCM Website and Internet Platform
Lead: Roger Montenegro (10 minutes)
- 5:00 pm.** Developing an INPCM Informational Base and Bibliographical Clearinghouse
Lead: Levent Kirisci (10 minutes)
- 5:30 pm.** Raising resources for the INPCM
Leads: Juan E. Mezzich (10 minutes)
- 6:00 pm.** **Day Adjournment**

SUNDAY MAY 2

- 9:00 am. – 1:00 pm. Second Session: Person-centered Integrative Diagnosis Model and Guide**
(With a midpoint break)
Chairs: *Michel Botbol, Robert Cloninger*
Rapporteur: *Luis Salvador-Carulla*
- 9:00 am.** General Design and Methodological Issues
Lead: Ihsan Salloum (10 minutes)
- 9:30 am.** Person-centered Interviewing Guidelines and Approaches
Lead: Shawn Shea (10 minutes)

- 10:00 am.** Development of instruments and evaluative procedures for appraising Health Status
Leads: Claudio Banzato, Javier Saavedra (15 minutes)
- 10:50 am.** Development of instruments and evaluative procedures for appraising the Experience of Health
Leads: Juan Mezzich, Marianne Kastrup (15 minutes)
- 11:40 am.** Development of instruments and evaluative procedures on Contributors to Illness and Health
Leads: Robert Cloninger, Luis Salvador-Carulla (15 minutes)
- 12:30 pm.** Connecting Diagnosis to Planning of Care (Treatment, Prevention, Health Promotion)
Lead: Neal Adams (10 minutes)
- 1:00 pm.** **Lunch Break**
- 2:15 pm. – 5:45 pm.** **Third Session: Special Developments on Person-centered Diagnosis & Clinical Care** *(With a midpoint break)*
Chairs: Jon Snaedal, Luis Salvador-Carulla
Rapporteur: Claudio Banzato
- 2:15 pm.** Revision of the Latin American Guide for Psychiatric Diagnosis (GLADP)
Lead: Javier Saavedra (15 minutes)
- 3:10 pm.** French Developments on Person-centered Diagnosis
Lead: Michel Botbol (10 minutes)
- 3:35 pm.** Person-centered Diagnosis for Pediatric Care
Lead: James Appleyard (10 minutes)
- 4:00 pm.** Person-centered Clinical Care Guidelines
Leads: Tom Sensky, Roger Montenegro (10 minutes)
- 4:25 pm.** Exploring a WFMH-INPCM Project on Person-centered Care and Health Promotion
Leads: Mohammed Abou-Saleh, Helen Millar, George Christodoulou, Roger Montenegro (10 minutes)
- 4:50 pm.** South Asian Project on Person-centered Care
Leads: Jitendra Trivedi, Yongyuth Pongsupap, Roy Kallivayalil (10 minutes)
- 5:15 pm.** Person-centered Public Health Guidelines
Leads: Wolfgang Rutz, Eugenio Villar (10 minutes)
- 5:40 pm.** **Work Meeting Adjournment**

