



FOURTH GENEVA CONFERENCE ON PERSON-CENTERED MEDICINE

Articulating Person-centered Clinical Medicine and People-centered Public Health

Core Conference on May 2 – 4, 2011
Pre-Conference Workmeeting on April 30-May 1, 2011

Geneva University Hospital and World Health Organization

Organized by the International Network for Person-centered Medicine (INPCM), the World Medical Association (WMA), the World Organization of Family Doctors (Wonca), and the World Health Organization (WHO), in collaboration with the International Alliance of Patients' Organizations (IAPO), the International Council of Nurses (ICN), the International Federation of Social Workers (IFSW), the International Pharmaceutical Federation (FIP), the Council for International Organizations of Medical Sciences (CIOMS), the International College of Surgeons (ICS), the World Federation for Mental Health (WFMH), the World Federation of Neurology (WFN), the International Federation of Gynecology and Obstetrics (FIGO), the Medical Women's International Association (MWIA), the World Association for Sexual Health (WAS), the World Association for Dynamic Psychiatry (WADP), the World Federation for Medical Education (WFME), the International Association of Medical Colleges (IAMC), the International Federation of Ageing (IFA), the European Association for Communication in Health Care (EACH), the European Federation of Associations of Families of People with Mental Illness (EUFAMI), Ambrosiana University, Buckingham University Medical School, and the Paul Tournier Association, and with the auspices of the Geneva University Medical School and Hospitals.

CONFERENCE PROGRAM

Organizing Committee J.E. Mezzich (President, International Network for Person Centered Medicine), J. Snedal (World Medical Association President 2007-2008), C. van Weel (World Organization of Family Doctors President 2007-2010), M. Botbol (World Psychiatric Association Psychoanalysis in Psychiatry Section Co-Chair), I. Salloum (World Psychiatric Association Classification Section Chair), and W. Van Lerberghe (WHO Health Systems Governance and Service Delivery Director).

Conference Participants Physicians and other health professionals and interested persons. INPCM Continuing Professional Development (CME) Certificates will be e-mailed upon request to all registered participants. Registration fee: 300 Euros for persons residing in World Bank Group A (High Income) Countries (see list on the Registration Form); 200 Euros for persons from other countries. All Conference Participants must complete the Registration Form.

Conference Secretariat International: INPCM Secretariat at Int'l Center for Mental Health, Mount Sinai School of Medicine, Fifth Ave & 100 St, Box 1093, New York NY 10029, USA. E: INPCMsecretariat@aol.com, www.personcenteredmedicine.org. Local: WMA Secretariat, Ferney-Voltaire, France, wma@wma.net T: 33-4-5040-7575. WHO Secretariat: pcc_conference@who.int

March 16, 2011

PRE-CONFERENCE WORKMEETINGS, SATURDAY APRIL 30 AND SUNDAY MAY 1:

**Venue: Geneva University Hospital Auxiliary Halls adjacent to Main Auditorium,
Rue Micheli du Crest 24, 1205 Geneva, Switzerland.**

Organizational Note: The Workmeetings will typically include a Lead presenter followed by contributions/comments from other workgroup members. Workgroups will have individualized sessions during the Pre-Conference Workmeetings and joint sessions with related Workgroups the afternoon of May 2.

SATURDAY APRIL 30

1:00 – 2:30 PM

INPCM Workmeeting on Informational Framework:

Chair: *Jon Snaedal (Reykjavik)*

Co-chair: *John Cox (Cheltenham, UK)*

- International Journal of Person Centered Medicine (IJPCM): *Andrew Miles (Lead)(London, UK)*
- Upgrading the institutional website and interactions with related ones (Journal and GLADP websites): *Roger Montenegro (Lead)(Buenos Aires), Christopher Woodhead (Buckingham, UK)*
- Bibliographical Clearinghouse and Data Base: *Levent Kirisci (Lead)(Pittsburgh), Janine Hayes (Pittsburgh)*

2:45 – 6:00 PM

INPCM Workmeeting on Person-centered Clinical Care Guidelines

Chair/Moderator: *Michel Botbol (Paris)*

Co-Chair/Rapporteur: *Neal Adams (Berkeley, USA)*

Lead presenter: *Jon Snaedal (Reykjavik)*

Workgroup Discussants: *James Appleyard (London), Chris Van Weel (Nijmegen, Netherlands), Roger Montenegro (Buenos Aires), Arnstein Finset (Oslo), Elena Gayvoronskaya (Voronezh, Russia), Nikos Christodoulou (London), Jeremiah Mwangi (London), Janet Wallcraft (London), Sigrid Steffen (Salzburg), Michaela Amering (Vienna), Edmond Pi (Los Angeles, USA)*

6:15 – 7:45 PM

International Journal of Person Centered Medicine Editorial Board Meeting

SUNDAY MAY 1

9:00 AM – 12:30 PM

INPCM Workmeeting on Person-centered Integrative Diagnosis

Chair/Moderator: *Juan E Mezrich (New York)*

Co-Chair/Rapporteur: *Luis Salvador (Cadiz, Spain)*

Lead Presenter: *Ihsan Salloum (Miami)*

Workgroup Discussants: *Robert Cloninger (St. Louis), Claudio Banzato (Campinas, Brazil), Michel Botbol (Paris), Ken Schaffner (Pittsburgh), Janet Wallcraft (London), Javier Saavedra (Lima), Sigrid Steffen (Salzburg).*

12:30 – 1:30 PM

Lunch Break

1:30 – 4:30 PM

INPCM Workmeetings on Person Centered Special Developments

Chair: *Chris van Weel (Nijmegen, Netherlands)*

Co-Chair/Rapporteur: *Ihsan Salloum (Miami)*

- Pediatric Diagnostic Model: *James Appleyard (Lead)(London), Michel Botbol (Paris), Eyal Shemesb (New York).*
- Latin-American Guide of Psychiatric Diagnosis Project: *Javier Saavedra (Lead)(Lima), Juan E. Mezrich (New York), Elvia Velasquez (Medellin), J. Armando Barriguete (Mexico City), Michel Botbol (Paris), Luis Salvador (Cadiz, Spain), Claudio Banzato (Campinas, Brazil).*
- French Diagnostic Project: *Michel Botbol (Lead)(Paris), Antoine Besse (Paris), Paul Lacaze (Montpellier).*
- Person Centered Partnership Project: *Michaela Amering (Lead)(Vienna), Jeremiah Mwangi (London), Janet Wallcraft (London), Arnstein Finset (Oslo), Sigrid Steffen (Salzburg), Terry Bamford (London)*
- South Asian Project: *Jitendra Trivedi (Lead)(Lucknow, India), Roy Kallivayalil (Cochin, India), Yongyuth Pongsupap (Bangkok)*
- World Federation for Mental Health-INPCM Project: *Mohammed Abou-Saleb (Lead) (London), George Christodoulou (Athens), Roger Montenegro (Buenos Aires), Helen Millar (Dundee, Scotland)*
- Person Centered Care for People Abusing Substances: *Ralph Tarter (Lead), Levent Kirisci, Ty Ridenour, Deborah Bogen (Pittsburgh)*
- Mexico-INPCM Collaborative Project on Person-centered Care for Chronic Diseases: *Armando Barriguete (Lead) (México D.F.), Jose Angel Cordova (México D.F.), Michel Botbol (Paris).*
- Person-centered Young Health Professionals Group: *Nikos Christodoulou (Lead)(London)*

5:00 – 7:30 PM

INPCM Board Meeting

CORE CONFERENCE FIRST DAY, MONDAY MAY 2, 2011
Geneva University Hospital Marcel Jenny Auditorium and Auxiliary Halls

Organizational Note for Symposia and Workshops. *Unless otherwise noted, each session will have chair and cochair, three or four brief presentations (15-10 minutes each), ample general discussion time, and a 5-minute conclusions/rapporteur's summary. Each session will focus on what we know and what gaps we have, what should we achieve, and how to do it in different settings).*

8:00 – 8:30 AM

Registration and check-in

8:30 – 9:00 AM

Conference Opening (*Master of Ceremony: Hans-Rudolf Pfejfer, Zurich*)

- Welcoming words: *Prof. Panteleimon Giannakopoulos (Geneva University Medical School Vice Dean), Dr. Carissa Etienne (WHO Assistant Director General).*
- International Network for Person-centered Medicine: Achievements and Horizons: *Juan E. Mezrich (New York)*

9:00 – 10:30 AM

Plenary Symposium on Person-centered and Contextualized Study of Disease

Chair: *Jon Snaedal (Reykjavik)*

Co-Chair: *Andrew Miles (London)*

- Epistemological Perspectives: *Ken Schaffner (Pittsburgh)*
- Primary Care Perspectives: *Stephen Buetow (Auckland, New Zealand)*
- Public Health Perspectives: *Eugenio Villar (Geneva)*
- Understanding Dementia and the Person Behind: *Dawn Brooker (Worcester, UK)*

10:30 – 10:45 AM Coffee Break

10:45 AM – 12:15 PM Plenary Symposium on the Components of Care in Person-centered Medicine

Chair: *Chris van Weel (Nijmegen, Netherlands)*

Co-Chair: *Max Downham, International College of Surgeon's (ICS, Chicago)*

- Understanding and Support: *Janet Wallcraft (London)*
- Education and Counseling: *James Appleyard (London)*
- Illness Treatment: *Jon Snaedal (Reykjavik)*
- Prevention and Health Promotion: *George Christodoulou (Athens).*

12:15 – 1:30 PM Lunch (open) and Poster Session

1:30 – 2:45 PM First Parallel Sessions:

1. Interactive Workshop on Enhancing Person-centeredness in Diagnosis and Treatment Planning (Main Auditorium)

Chair: *Michel Botbol (Paris)*

Co-Chair: *Jeremiah Mwangi International Association of Patients' Organizations (IAPPO, London)*

- Personalizing Diagnosis in Mental and General Health: *Ihsan Salloum (Miami)*
- Personalizing Treatment Planning in Mental and General Health: *Neal Adams (Berkeley, USA)*

2. Interactive Workshop on Conducting Research on Clinical Communication (Larger Auxiliary Hall)

Chair: *Michaela Amering (Vienna)*

Co-Chair: *Wolfgang Holzgreve International Federation of Gynecology and Obstetrics (FIGO, Basel)*

- How to Conduct International Research on Clinical Communication: *Arnstein Finsent (Oslo)*
- Addressing the Pros and Cons of Observational Research: *Sandra van Dulmen (Nijmegen, Netherlands)*

2:45 – 3:00 PM Coffee Break

3:00 – 4:15 PM Second Parallel Sessions

1. Interactive Workshop on the Person with the Disease at the Center of Teaching (Main Auditorium)

Chair: *Michel Vallotton, Council of International Organizations of Medical Sciences (CIOMS)*

Co-Chair: *Olivier Bugnon, International Pharmaceutical Federation (FIP)*

- Western European Approaches: *Salman Rawaf (London, UK)*
- Eastern European Approaches: *Elena Gayvoronskaya (Voronezh, Russia)*
- North-American Approaches: *Ted Epperly (Boise, Idaho, USA)*

2. Interactive Workshop on Advancing Wellbeing and Health Promotion (Larger Auxiliary Hall):

Chair: *Alexander Bischoff, International Council of Nurses (ICN, Basel)*

Co-Chair: *Terry Bamford International Federation of Social Workers (IFSW, London)*

- Well-being and Person-centered Medicine: *Robert Cloninger (St. Louis)*
- Promoting Well-being in Disabled Persons: *Luis Salvador Carulla (Cadiz)*
- Advancing Health Promotion in Low-resource Countries: *Yongyuth Pongsupap (Bangkok)*

4:15 – 4:30 PM

Coffee Break

4:30 – 5:45 PM

Third Parallel Sessions

1. Session on Oral Contributions to the Advancement of Person-centered Care (Main Auditorium)

Chair: *Bernard Ruedi (Paul Tournier Association, Neuchatel)*

Co-Chair: *Hans-Rudolf Pfeifer (Zurich)*

2. Parallel Session on Workgroup Meetings (Large and Small Auxiliary Hall)(Sessions intended to round up the work of Pre-Conference Meetings through publications projects or progress reports)

- Diagnostic Projects (PID, GLADP, French Project, Pediatric Project): *Ihsan Salloum (Lead) (Miami), Juan Mezquich (New York), Javier Saavedra (Lima), Chris Van Weel (Nijmegen), Robert Cloninger (St. Louis), Claudio Banzato (Campinas, Brazil), Luis Salvador (Cadiz, Spain), Ken Schaffner (Pittsburgh), James Appleyard (London), Michel Botbol (Paris), Antoine Besse (Paris), Paul Lacaze (Montpellier), Elvia Velasquez (Medellin), Armando Barriguete (Mexico City), Eyal Shemesh (New York).*
- Clinical Care Guidelines: *Jon Snaedal (Lead)(Reykjavik), Neal Adams (Berkeley, USA), Roger Montenegro (Buenos Aires), Arnstein Finset (Oslo), Nikos Christodoulou (London), Elena Gayvoronskaya (Voronezh, Russia), Jitendra Trivedi (Lucknow, India), Roy Kallivayalil (Cochin, India), Yongyuth Pongsupap (Bangkok), Edmond Pi (Los Angeles, USA).*
- Person Centered Partnership Project: *Michaela Amering (Lead)(Vienna), Janet Wallcraft (London), Jeremiah Mwangi (London), Terry Bamford (London), Sandra van Dulmen (Nijmegen, Netherlands), Sigrid Steffen (Salzburg)*
- World Federation for Mental Health-INPCM Project: *Mohammed Abou-Saleh (London), George Christodoulou (Athens), Helen Millar (Dundee, Scotland).*

6:00 – 7:15 PM

INPCM General Assembly (Main Auditorium)

7:30 PM

Conference Dinner (Downtown)

CORE CONFERENCE SECOND DAY, TUESDAY MAY 3, 2011
WHO Executive Board Room

9:00 AM – 12:00 Noon Plenary Session on People-centered Health Care: Experience and Policies

Chair: *Clarissa Etienne (WHO Assistant Director General)*

- Opening Remarks
- Country Experiences with People-centered Care (3 case studies)

10:20 – 10:45 AM *Coffee Break*

- Country Experiences with People-centered Care (2 case studies)
- From Case Studies to an Agenda for Change: *Wim Van Lerberghe (Geneva)*
- Discussion

12:00 – 1:30 PM Lunch (open)

1:30 – 3:45 PM Plenary Session on Systematic Conceptualization and Measurement of Progress towards People-centered Care

Chair: *Wim Van Lerberghe (WHO, Geneva)* – setting the scene

- INPCM Study: *Juan E Mezzich et al*
- Health Care Users View
- System Managers View
- Panel Discussion: Conclusions and Future Efforts

3:45 PM – 4:00 PM Coffee Break

4:00 – 6:30 PM Session on Stakeholders' Roles and Contributions to Advance Person and People-centered Care (Salle A) By invitation only
(Session attended by invited representatives of major organizations)

Chair: *Manuel Dayrit (WHO, Geneva)*

- Introductory Statements
 - WHO Priorities and Needs: *Wim Van Lerberghe (WHO, Geneva)(10 min)*
 - INPCM Scope and Projections: *Juan E. Mezzich (New York)(10 min)*
- Perspectives from Collaborating Major Medical and Health Organizations.

WMA (*Jon Snaedal*), Wonca (*C. van Weel*), Int. Alli. Patients' Organizations (*J. Mwangi*), Int Coun Nurses (*S. Schussele*), Int Fed Social Workers (*T. Bamford*), Int Coll Surgeons (*M. Downham*), Int Fed Pharmacists (*O. Bugnon*), CIOMS (*M. Vallotton*), World Fed Mental Health (*G. Christodoulou*), Int Fed Gynecology & Obstetrics (*W. Holzgreve*), Int Fed Medical Students' Assoc (*F. Balzarini*), Euro Fed Assoc Families (EUFAMI) (*S. Steffen*) (5 minutes each)

- Round Table Discussion on Patterns and Opportunities for Stakeholder's Contributions (*60 min*)

CORE CONFERENCE THIRD DAY, WEDNESDAY MAY 4, 2011
WHO Executive Board Room

9:00 – 12:00 AM Plenary Symposium on Education in Person-centered Medicine

Chair: *Manuel Dayrit (WHO, Geneva)*

Co-Chair: *Otmar Kloiber (WMA, Ferney-Voltaire, France)*

- British Perspectives: *Andrew Miles (London)*
- Italian Perspectives: *Giuseppe Brera (Milan)*
- Latinoamerican Perspectives: *Ciro Maguiña (Lima)*
- Indian Perspectives: *Roy Kallivayalil (Cochin, India)*

10:00 – 10:15 AM *Coffee Break*

10:15 – 11:15 AM WHO Special Session

11:15 – 12:00 Noon Conference Closing Session: Summary and Next Steps

